***Apeksha Dalvi-Chawan***

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***An Overview***

* A Certified ISTQB Foundation Level and HP Quick Test Professional 9.2 Tester with **9 years** of rich experience including 2 years in Development and customer support and 7 years in Manual Testing.
* ***Last worked with Witsy Ltd. as Test Lead.***
* Strong abilities in manual testing involving setting up of test environment, creation of test scripts / cases, execution of component / functional / regression tests & tracking defects.
* Responsible as a Test leader to involve in the planning. Also monitoring and control the testing activities and tasks of the test team.
* Proficient with Microsoft Visual Basic .Net, Visual Basic 6.0, Crystal Reports, SQL Server 2000 & 2005, Quality Center 9.0, IBM Clear Quest, Jira, Zoho, JMeter, Oracle 10g, Hyperian, ASP, HTML, DHTML, Windows95 and 2000.
* Well versed with ISO and CMM process implementation.
* Possess sound automation knowledge.
* Exceptional communication, collaboration & team building skills with proficiency at grasping new technical concepts quickly and utilizing the same in a productive manner.
* Completed A1 and A2 German language level from CMIT.

***Employment Recital***

***Oct’19-Feb 21 with Witsy LTD. as a Test Lead***

***Mar’19-Aug19 with NewGen Payaments Gateway as a Manual Tester on Freelancer Basis***

***Dec’09 –Aug’12 with Accenture Services Pvt. Ltd. As Senior Software Engineer***

***Feb’07 – Jun’09 with Datamatics Global Services Ltd. as Senior Software Engineer***

***Apr’06 – Feb’07 with On Contract in the RAVE Tech through the PCS Tech. as Software Tester***

***Jul’04 – Apr’06 with Shriram Transport Finance Co. Ltd. as Programmer***

***Oct’03 – Apr’04 with Shawman Software Enterprises as System Coder***

**Skill Set**

Technical

GUI & Languages : Microsoft Visual Basic .Net, Visual Basic 6.0, Crystal Reports.

Database : SQL Server 2005 and 2017, Oracle 10g, Hyperian.

Technologies : ASP, HTML, DHTML.

Testing Tools : WinRunner 7.0, QTP 9.2.

Test Mgt. Tool : Quality Center 9.0, IBM Clear Quest, Microsoft VSTS, Zoho bug tracker,

Jira.

Performance Testing

Tool : JMeter 5.3.

Functional

*Project Management*

* Managing overall operations for executing projects involving scoping, designing, resource mobilization, execution within cost & time parameters.
* Participating in defining best practices for project support and documentation.

*Software Testing*

* Configuring & manually testing software applications & developing test cases according to test plan.
* Identifying, analyzing defects.
* Documenting, tracking, & communicating test plans, test results, analysis, & unresolved problems using test management tool.
* Debugging / troubleshooting the application & handling smooth implementation & testing of the application at client location.

*Software Development*

* Interacting with the client & system engineering team for requirements gathering & scoping.
* Designing the solution for the product.
* Extending post go-live and application maintenance support to the client.

*Assessment Creator*

* Creation of assessment for various IT courses, as per the requirement.
* Review of assessment.

German Language knowledge

1. Understand and use sentences and common expressions in everyday situations.
2. Make understood in simple, routine situations demanding an exchange of information on familier and common topics.
3. Describing profile and immediate surroundings in simple way.

Other Activities

Basic Calligraphy.

Writing blogs on social issues: **apekshablogs.blogspot.com/.**

Worked as a Freelancer SME for an educational institute.

***Awards & Laurels:*** *Received a “Letter of Appreciation” from Datamatics Global Services Ltd.*

***Education***

* Pursuing API Testing and Selenium from Intellipaat Institute.
* Pursuing “Blazemeter Performance Testing Pro” (Completed JMeter Intro and JMeterPro).
* Completed “Learn JMeter from starch on Live Apps” course from Udemy.
* Completed “Exercising Leadership: Foundational Principles” from Harvard-edx.
* Completed “JIRA: Basic Administration” from LinkedIn.
* Completed “JIRA Software: Advanced Administration” form LinkedIn.
* Completed “Motivating and Engaging Employees” course from LinkedIn.
* Diploma in “Business Mgt.” from ICFAI.
* Certified HP Quick Test Professional 9.2 (code HP0-M16) Tester in 2009.
* Certified ISTQB Foundation Level Tester in 2007.
* GNIIT (Duration 3 years) from NIIT Bombay in 2003.
* B.Com. from Mumbai University in 2000.

***Annexure attached for projects handled***

***Annexure Projects***

***Witsy AI based Application (Phase 2)***

Technologies: reactjs front-end and nodejs backend, Jira, airtable.

Role:

* + Set up project in Jira and manage all the admin tasks related to testing.
  + Review the test cases.
  + Planning, Deploying and managing the testing team efforts for every build.
  + Communicate timely status to the management based on the metrics collected from the overall testing activities.
  + Guide the team in drafting the requirements.

***Witsy AI based Application (Phase 1)***

Technologies: reactjs front-end and nodejs backend, Jira, airtable.

Role:

* + Creation of test cases based on the application flow in Air table.
  + Execution of test cases.
  + Using the Bug Tracking System of Zoho and Jira to manage the bugs which involves retesting, regression testing. Perform ad hoc, sanity testing also.
  + Generation of reports in Excel and Zoho and Jira.
  + As working for the startup, responsible for setting up the testing standards and related documents preparation like test case templates, bug tracking template, requirement documents, documents for Dev team understanding about bug tracking process.

***Newgen Payments (free lancing)***

**Tony Perotti, aXiair, Dierenhandel and Allekoffers.**

Role:

* + Getting Business Knowledge.
  + Perform ad-hoc, exploratory, compatibility and system testing. Also perform cross device testing.
  + Perform UAT
  + Using the Bug Tracking System of Microsoft VSTS to manage the bugs which involves logging, re-testing and regression testing.

***Accenture Services Pvt. Ltd. [CMM Level 5]***

**Merck**

Role:

* + Co-ordination of Data Migration activities

**European Union - TAX UD**

Technologies: Java, J2EE, and Oracle 10g.

Role:

* + Execution of test cases.
  + Defect Logging and Re-testing.

**Best Buy - ERA**

Technologies: SQL Dev(ORACLE), UNIX (Shell Script / Pro\*C), SOAP UI (XML), ClearQuest for defect management., Citrix Program neighborhood.

Scope: Enterprise Customer is a transactional customer database that is integrated with all Best Buy systems containing customer information. This database is available for all customer-related systems to access and update the same customer information. Enterprise Customer is sole source of information for the CIRIS analytical customer database. Enterprise Customer is designed to collect, cleanse, and share customer information with other Best Buy systems.

Role:

* + Getting Business Knowledge
  + Creation of Test Cases.
  + Execution of test cases to verify the backend functionality.
  + Using the Bug Tracking System of Clear Quest to manage the bugs.

**Best Buy - Breez**

Technologies: .net application, SQL Server, Oracle DB, ClearQuest for defect management, Citrix Program neighborhood.

Scope: The tool used to document the interaction with the Clients and used to scheduled service calls.

Breeze enables Agents to search, create a Client and a case, update Client information, locate previous cases, view client purchase information (store and BestBuy.com) and PSP information.

Role:

* + Getting Business Knowledge
  + Creation of Test Cases.
  + Execution of test cases.
  + Using the Bug Tracking System of Clear Quest to manage the bugs.
  + Schedule the Testing Tasks.
  + Supervise testers and allocate testing tasks.
  + Daily status report preparation.

***Datamatics Global Services Ltd. [CMM Level 5]***

**BUPA**

Technologies: Oracle9.i, SQL, Windows 2000, Sun Solaris 5.9, MFCOBOL, Quality Center 9.0 , Citrix Program neighborhood

Scope: Branch Online support system is a customer database application used by the employees of BUPA Australia to add, modify, and delete details of the customers.

We can process enrollment of new members, membership enquiry, payments, claim processing (Ex., Ancillary, hospital, and medical) in BOSS system

Role:

* + Getting Business Knowledge
  + Creating dummy data sets as per specification for testing purpose.
  + Creation of Test Cases in Quality Center.
  + Execution of test cases written in Quality Center
  + Using the Bug Tracking System of Quality Center to manage the bugs.
  + Generation of reports in Quality Center.

**Web development for BUPA**

Technologies: ASP.net, VB.net, Oracle 10g, Java, Quality Center 9.0 .

Scope: BUPA is a U.K based client and it deals in the Health Insurance Domain. The application is a Web Based Application which helps Bupa clients who are already registered with BUPA to access the application and know about the various benefits, schemes available to them. It also helps them to track the medical profile of their family and dependents.

Role:

* + Execution of test cases written in Quality Center.
  + Using the Bug Tracking System of Quality Center to manage the bugs.

**Maersk**

Technologies: ASP.net, VB.net, SQL Server 2000

Scope: MATS2 (Maersk Automated Transport System) is the operational system that administers all inland haulage that is booked by Maersk Sealand in the United Kingdom and the Republic of Ireland. Specific details of an average of 1000 containers on a daily basis are handled and inserted in MATS2, enabling the dispatcher to plan the transport. The dispatcher can choose from a combination of transport modes, like truck, rail modes.

Role:

* + Test Cases reviewing.
  + Schedule the Testing Tasks.
  + Supervise testers and allocate testing tasks to appropriate testers.
  + Verify all test cases assigned to testers are executed.
  + Assist with testing.
  + Weekly status report preparation.

**MICROS**

Technologies: Java, J2EE, and Oracle 10g

Scope: MICROS Systems, Inc. is the world's leading developer of enterprise applications serving the hospitality and specialty retail industries exclusively. MyMicros.net is a content rich Internet portal for the restaurant industry that includes access to hosted applications for Point-of-Sale, Back Office, MyMicros.net creates the next-generation model of restaurant enterprise systems and extends the capability for existing MICROS customers.

Role:

* + Getting Business Knowledge.
  + Test Cases writing, reviewing.
  + Performing Functionality, Integration, System & Regression Testing.
  + Using the Bug Tracking System to manage the bugs.
  + Schedule the Testing Tasks.
  + Supervise testers and allocate testing tasks to appropriate testers.
  + Verify all test cases assigned to testers are executed.
  + Weekly status report preparation.

**BIP**

Technologies: Spring & Hibernate Framework on Windows XP, Java, J2EE, and Oracle 10g.

Scope: E-Tendering Portal project to allow public sector buyers to create, manage and publish tender notices. The Product has the features for user logging, internationalization, and caching, pooling, naming service

Role:

* + Getting Business Knowledge.
  + Preparation of test cases based on the Requirement Documents.
  + Performing Unit Testing and Functionality, Regression Testing.
  + Using the Bug Tracking System to manage the bugs.

**IAEA - DocTrack**

Technologies: ASP.net, VB.net, SQL Server 2000

Scope: IAEA is a part of United Nations family and works with its Member States and multiple partners worldwide to promote safe, secure and peaceful nuclear technologies. As a part of the day to day job, departments of IAEA will have to get some documents to be translated, printed and distributed. DocTrack is the web application that facilitates online request of the above mentioned services and track them till they get completed.

Role:

* + Getting Business Knowledge.
  + Test Cases Creation as per the Change Requests.
  + Performing Functionality , Regression Testing.
  + Using the Bug Tracking System to manage the bugs.

**Maersk**

Technologies: ASP.net, VB.net, SQL Server 2000

Description: MATS2 (Maersk Automated Transport System) is the operational system that administers all inland haulage that is booked by Maersk Sealand in the United Kingdom and the Republic of Ireland. Specific details of an average of 1000 containers on a daily basis are handled and inserted in MATS2, enabling the dispatcher to plan the transport. The dispatcher can choose from a combination of transport modes, like truck, rail modes.

Role:

* + Getting Business Knowledge.
  + Test Cases Creation as per the Change Requests.
  + Performing Functionality, Integration, System & Regression Testing.
  + Using the Bug Tracking System to manage the bugs.

***Annexure Projects***

***RAVE Tech. [CMM Level3]***

**UDEX – KANSAS - Product Data Quality**

Technologies: VB 6, VB.Net, SQL 7, VC++ etc. and CRDB (change request database Defect Tracking Tool)

Scope: UDEX provides the worlds most trusted and proven Product Data Quality (PDQ) products and services for the Supply Chain segment. UDEX provides the Global Data Synchronisation Network (GDSN) to Suppliers and Retailers.

Role:

* + Execution of the automated scripts.
  + Defects are logged in the CRDB defect tracking tool.

**INCA Planning**

Technologies: VB.Net, SQL 7

Scope: INCA Planning provides the planning and budgeting tool for the small and medium enterprises market in United Kingdom. The existing version of the software attempts to combine the ease of use of a planning tool such as MS Excel along with the benefits of a standard database application.

Role:

* + Execution of test cases.
  + Using the Bug Tracking System to manage the bugs.

**Manhattan – Property Mgt. System**

Technologies:Oracle 7.0, 8.0, MS-SQL Server 7.0.Front End: Uniface 7.3, 8.0

Scope: The Manhattan suite of integrated and fully web-enabled or web-based property management software comprises over 30 modules. It provides a seamless user interface and simple deployment over intranets and virtual private networks (VPN). Manhattan Solution includes Property, Asset, Investment and Facilities Management worldwide and across industry sectors. Some Integrated modules - including Accounting , Space Management, Condition Survey, Planned Maintenance , Purchase Order Processing & Ratings. In Accounting module - includes Tenant Accounting, Purchase Ledger, General Ledger and Fixed Asset.

Role:

* + Preparation and execution of test cases.
  + Preparation of test cases based on Functional Requirement Specifications.
  + Performing Functionality Testing, Regression Testing.
  + Using the Bug Tracking System to manage the bugs.

**UDEX – IDAHO - Product Data Quality**

Technologies: VB 6, VB.Net, SQL 7, VC++ etc, Rational Test Manager and CRDB (change request database- Defect Tracking Tool).

Scope: UDEX provides the world’s most trusted and proven Product Data Quality (PDQ) products and services for the Supply Chain segment. UDEX has emerged through Market research. On Supplier side UDEX performs cleansing of data. On Retailer side UDEX performs PDQ firewall. All item/entity related data are owned by the Suppliers. UDEX do not sell the data and is involved only in cleansing of data. UDEX rules need to integrate with the existing standards and systems. UDEX applications use GTIN [Global Trade Item Number] or Barcode to uniquely identify an item.

Role:

* + Execution of automated scripts.
  + Defects are logged in the CRDB defect tracking tool.

***Annexure Project***

***Shriram Transport Finance Company Ltd.***

**Ultimate Non-Banking Operations**

Technologies:ASP.Net, VB .Net, Sql Server 2000

Scope: A leading Non Banking Financial Solution for Microsoft Windows. They have a GUI based integrated Solution developed under 3-tier Architecture, highly flexible and parameterized. It includes modules such as System Administration, Investments, and General Accounting. Single Application at all regions. All branches connected to single, Centralized, live database. On par with other NBFC companies.

Role:

* + Database administration and Programming.
  + Utility coding for the software for migration of data from earlier version to the current version of the software.
  + Preparation of Test Cases.
  + Reviews at various stages like code, test plans, functionality, GUI etc.
  + Performing system, integrated and acceptance level testing on the system, forwarding the issues and coordinating with the consultancy firm.
  + Customer support and user level and management level training to the employees.

***Annexure Project***

***Shawman Software Enterprises***

**Retail Mgt.**

Technologies: Visual FoxPro, Sql Server 2000, Crystal Reports

Scope: RetailMagiK (Retail Management System) is a product of ShawMan Software Enterprises comprising of Material Management System (MMS) and Point of Sale (POS) System. MMS is an inventory management system; used for recording transaction details ranging from Purchase, Storage and Sales of various items/commodities from various outlets. POS is a billing module, dealing with recording transaction details ranging from Orders to Sales. POS also includes Promotion Management, Home Delivery Management and User Management.

Role:

* + Coding, testing and reports making.
  + Preparation of the Program Specifications along with the GUI designs. Also designed the database for the modules developed.
  + Customer support.